

Repair/Spares Request Form

Date _____

Company Name and Address

Tool Make

Tool Model

Accessories returned i.e. batteries charges...

Brief Description of Fault

Contact

Telephone number

Email Address

Terms & Conditions

The Customer must accept that we will use our professional judgement to carry out any and all work we consider necessary to make the machine safe and operable.

We will not carry out partial repairs.

We cannot give an accurate costing until we have stripped down and examined a machine.

All estimates are by definition an estimate and not a guaranteed quote for the repair.

Any machine deemed uneconomical to repair will be returned to the customer in a disassembled state.

We will not reassemble a machine containing defective parts.

Any repair costing less than a third of the cost of replacement will be carried out without further reference to the customer unless a maximum cost is agreed at the time of booking in.

Any repair costing more than a third of the cost of replacement will be quoted for.

Any repair not collected within 90 days of the date the job was completed will be sold to recoup any costs incurred.

THIS FORM MUST ACCOMPANY ALL TOOLS SENT IN FOR REPAIR.

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